

MySQL Support Services

Our experienced professionals will focus on the day-to-day, so you can focus on long-term, value add initiatives.

Overview

Having the time to focus on long-term, strategic business initiatives often eludes IT professionals - driving up costs and decreasing productivity.

MiCORE's remote, all-in-one database infrastructure team provides 24/7/365 monitoring and issue resolution, as well as a range of support services. From maintenance support and everyday tasks to holistic reviews and planning services, our team has you covered.

Let us take care of the day-to-day, so you can spend time on the IT initiatives that drive innovation and build value for your organization.

Count on a personal touch, not just a voice on the other end of the phone.

We pride ourselves on thoroughly knowing you and your business so we can offer advice that makes strategic sense and meets your unique requirements.

We work to earn your trust by being completely transparent—our IT dashboards allow you to see what we're seeing—and by staying in touch through regular status meetings, frequent updates, and annual health assessments, you will always feel in the know. By building an enduring relationship with your business and becoming a trusted advisor, we can help establish a direction for future growth.

Benefits

We're on the job 24/7/365, optimizing your database environment to increase performance and availability while providing proactive support and management to eliminate issues. With MiCORE, you can count on:

- ✓ **A timely onboarding experience;** our initial discovery process makes quick work of getting our team up to speed on your current challenges and immediate service needs.
- ✓ **Processes and documentation creation,** like runbooks and redbooks, that define your standard operating procedures and make your job easier.
- ✓ **Technical reporting options** using Automatic Workload Repository (AWR) and Active Session History (ASH) reports, for deeper analysis of your environment.
- ✓ **Performance reviews and optimization,** holistic database reviews, and growth and capacity planning to proactively head off any issues or unplanned downtime.
- ✓ **Administration and daily support** relieving your in-house team of time-consuming duties so they can focus on strategic initiatives and projects.
- ✓ **Unparalleled 24/7/365 monitoring,** so you and your team can rest easy knowing that all potential issues have been accounted for and you have a backstop alerting team working around the clock.
- ✓ **Expert technical resources,** including certified engineers who utilize proven industry and vendor-specific best practices, so you can fill any skills gaps that may exist on your team.

Fast Facts

At MiCORE, we help companies optimize data management practices to deliver actionable intelligence and drive better business decisions.

- Founded in 2008
- Headquartered in Reston, Virginia
- Established by former Oracle consulting professionals
- Oracle Certified Partner

Contact Us

(888) 753-6737
www.micoresolutions.com

info@micoresolutions.com

10740 Parkridge Boulevard
Suite 610
Reston, Virginia 20191

MiCORE MySQL Support Services

MySQL is the world's most popular open-source database for delivering reliable, high-performance, cost-effective e-commerce, transaction processes, and database application functions.

MiCORE Solutions is ready to work with you on establishing and maintaining your MySQL database by leveraging our experienced and certified team, and extensive list of tools and support offerings.



MySQL Cloud Migration

Our team offers a complete assessment of the existing on-premise MySQL database environment, providing capacity planning and migration of the database to IaaS or DBaaS including Oracle Cloud, Microsoft Azure, Amazon RDS. We'll work closely with you to establish setup replication of the MySQL database to reduce cutover downtime on production and optimize the configuration for your workload, as well as perform regular monitoring of the database in cloud.



MySQL Security

Keeping your database secure is our top priority. We can implement security measures via authorization and privilege management, enterprise authentication, and establishing password policies. Using MySQL Enterprise Firewall we'll monitor records of whitelists of SQL statements, dynamic plug-in, and real-time threats.

And with MySQL Enterprise Audit MiCORE offers policy-based auditing that provides the logging of connections, logins, query activity with user defined policies, filtering, and log rotation. This system can be dynamically enabled and disabled – no server restart needed. This service also adds regulatory compliance to all MySQL applications that cover HIPAA, Sarbanes-Oxley, PCI, and more.



MySQL High Availability

We make MySQL work better for your business with the MySQL NDB Cluster, InnoDB Cluster, and MySQL Replication.

MySQL NDB Cluster

Our team has the expertise to analyze, install, and configure an NDB Cluster for your database, providing support for the cluster and replication to ensure high availability and consistency.

MySQL InnoDB Cluster

To complement the Easy HA already built into MySQL 5.7+ for InnoDB, MiCORE can set up MySQL Group Replication, Shell, and Router as needed to write for consistency and read scalability.

MySQL Replication

Used by almost everyone, MySQL Replication is a core part of the database that can be used by all storage engines as it provides asynchronous as well as semi-sync options and is good for scale-out reads. Our team can establish data backups on the slave server with analytics and long running SQLs that can run on the server, offering replication over long distances.

We offer monthly support packages tailored to meet your needs, ranging from supplemental part-time support to fixed-price full-time outsourcing.

20 hours

40 hours

80 hours

Fixed price full-time outsourcing